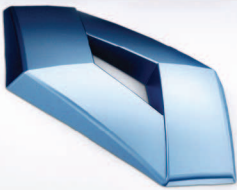


Charging your Renault...



at home, at work, at play

chargemaster
- charging the future



ZOE

chargemaster
- charging the future

Dear Renault Driver,

We know how important it is to understand how to get the most out of your electric motoring, especially how and where to charge your car. I am therefore pleased to present the Chagemaster guide to charging your Renault ZOE in the UK, at home, at work and at over 3,000 destination points within the POLAR network at locations such as supermarkets, hotels, restaurants and public car parks.

As the largest and most experienced UK manufacturer and operator of charging points, and with a manufacturing plant based at Luton, we are proud to work with Renault to provide you with the best possible charging experience at all times whether it takes place at home, at your workplace or across the POLAR national public network.

The network of charging points is growing all the time and you can check the latest sites on the live map on **www.chagemasterplc.com**.

I hope you find this guide helpful - enjoy your Renault motoring!

Yours sincerely

David Martell
Chief Executive
Chagemaster Plc

Charging your Renault at home

Chargemaster is the UK's leading provider of domestic charging solutions

Over 18,000 Chargemaster domestic charging units have been supplied to date in 12 European countries and are manufactured at our plant in the UK. We offer a comprehensive installation service with our own team of experienced and qualified electricians right across the UK with our national fleet of vans.

Chargemaster is accredited by the Government and is a Renault approved installation partner. Due to a Government initiative and our partnership with Renault UK, Chargemaster can supply new retail, Renault ZOE customers with a FREE* 7kW Homecharger fully installed**, subject to a survey. The 7kW charger will allow you to fully charge your Renault ZOE in 3 to 4 hours.

Wallbox included - what happens next?

Once you have ordered your new ZOE, Renault will contact Chargemaster on your behalf. A dedicated advisor will contact you to discuss your requirements in more detail, and arrange a suitable installation date with you.

Business and Fleet Customers – book your Homecharger

If you are a Business or Fleet customer and do not qualify for the Renault wallbox included offer, you may still qualify for a subsidised Homecharge installation at your home. Visit www.chargemasterplc.com then click on the Homecharge offer and complete the online form. You will be contacted by telephone by a dedicated advisor to process your application.

* Based on eligibility of the Renault wallbox included offer and meeting the qualifying criteria of the OLEV (Office for Low Emission Vehicles) electric vehicle Homecharge scheme subsidy of £700.00 (including VAT).

** A standard installation is defined as a typical single phase domestic installation, carried out by 1 man within a maximum of 6 man hours - cable run under 20 metres, no civil works and no electrical remedial work required, asbestos free site, working at normal height. Other costs may apply to a specific installation, which will be confirmed before any work is undertaken. Full terms and conditions are available on the Chargemaster website.

Chargemaster – leading electric vehicle charging technology

The Chargemaster Homecharge unit is the most advanced on the market. You have the choice of having a unit either pre-fitted with a built-in 4.5 metre long tethered cable (which can be neatly coiled when not in use) or with a Type 2 socket.

- Manufactured from an ABS injection moulding, ensuring optimal weather resistance, the Homecharger is suitable for indoor and outdoor use
- Key controlled access, so there is no risk of someone using your charger without your consent
- Ergonomic and discrete design
- Built-in communications module, enabling free access to the electrical consumption data^ of your charger for 4 years after the installation date, via our dedicated web portal called Chargevision

We also offer a 3 Phase Homecharger unit, for charging up to 22kW, enabling you to charge your Renault ZOE to 80% in 1 hour. These are available at an additional cost.

^ Indicative information - subject to transmission of data and O2 network coverage.



Key Controlled Access for added security.

Manufactured from an ABS injection moulding, giving an optimal weather resistance, the Homecharger is suitable for indoor and outdoor installations.

Charging your Renault at your



If you are driving to work, you may want to charge your car there too. Make charging easy for yourself, your staff, visitors and customers. Offset your company's carbon footprint and improve your green image.

Unicharge

The simple wall mounted solution to EV charging, ideal for small businesses with 1 or 2 Electric Vehicles.

- Equipped with a universal Type 2 socket or a Tethered Type 2 Cable
- Available in either 7kW (single phase) or 22kW (3 phase) charging capacity

FastCharge Wall Mount

The Wall Mounted double outlet FastCharge will charge 2 vehicles simultaneously. It is ideally developed for higher activity locations.

- Available in either 2 x 7kW (single phase) or 2 x 22kW (3 phase) charging capacity
- RFID card or key operated, to control the user access
- LEDs display charger status for each socket
- Ergonomic design with an easy man-machine interface
- Ideal for corporate car parks, hotels and leisure centres



office or workplace

FastCharge Floor Mount

The Floor Mounted double outlet FastCharge will charge 2 vehicles simultaneously. It is ideally developed for higher activity locations, where free-standing units are required.

- Available in either 2 x 7kW (single phase) or 2 x 22kW (3 phase) charging capacity
- RFID card or key operated, to control the user access
- LEDs display charger status for each socket
- Ergonomic design with an easy man-machine interface
- Ideal for commercial locations, including retail parks, fleet depots and business parks

Full-Service

Chargemaster will work with you to find the most cost effective solution, from a supply only to complete turn-key, all-inclusive, options:

- Preliminary site survey
- Electrical and civil works
- Delivery, commissioning and on-site training
- Aftersales service and maintenance
- Data management and remote diagnostics

Contact our dedicated sales team on:

sales@chargemasterplc.com

or call us on **01582 400 331**



POLAR public and destination



When you purchase your Renault, you will need to call 0330 016 5126 to arrange delivery of your complimentary POLAR access card. This gives you completely free access to the national POLAR network for a period of 6 months. Included is the cost of electricity for this period.*

You will be emailed an application pack and will need to reply with your direct debit details. Your POLAR card will be sent to you in the post and allows charging at 3,000 points. The locations for these include Waitrose and Asda supermarkets, various NCP and Q Park car parks, hotels and restaurants.



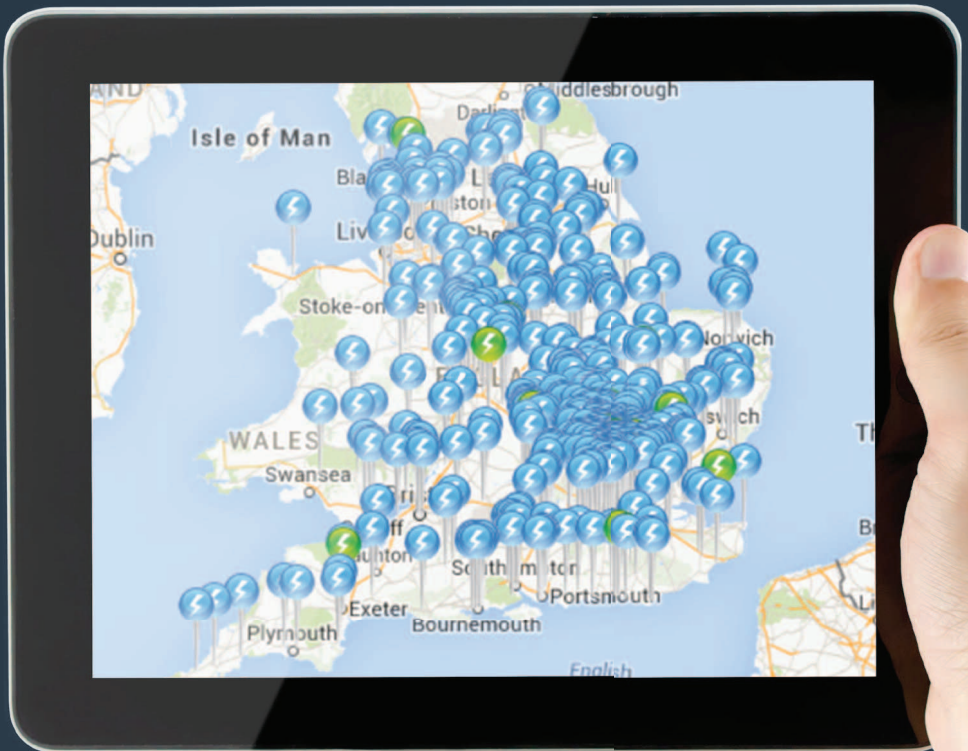
*You will be required to sign a direct debit mandate, authorising a monthly payment at the expiry of 6 months free period, if not cancelled.

charging for your Renault

You will be able to find chargepoints all across the UK and an interactive map is available online at:

www.chargemasterplc.com/map

These are also shown on the navigation system on your new Renault ZOE.



Map shown is for illustration purposes only.



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